25 POINTS OF CARE CLEANING PROGRAM

In addition to our regular thorough guest room cleaning, we are taking these additional measures to ensure the safety of our guests and employees.

01 All employees will be wearing masks when unable to maintain proper social distancing and gloves will be worn when working in guest rooms
02 Disinfect all luggage carts, elevators, escalators and call buttons
03 Disinfect Front Desk and Concierge surfaces
04 Disinfect writing utensils
05 Disinfect guest room keys
06 If open, disinfect business center, computer kiosks, keyboards, mouse and touch screens
07 Disinfect restroom door handles, counter surfaces, soap dispensers, flush handles, sink handles, stall locks, bag hooks, tissue holders, etc.
08 Disinfect public space furniture
09 Disinfect public/house phones
10 Disinfect public restroom dispensers, faucets, and towel dispensers
11 Disinfect cleaning bucket and trashcan handles
12 Disinfect meeting space doors
13 Disinfect all shuttle seats, door handles, and safety restraints, after each trip.
25 POINTS OF CARE CLEANING PROGRAM

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14 Disinfect lobby door handles, push plates, and railings
15 Disinfect guest floor elevator lobby, elevator call buttons, house phone
16 Disinfect ice machine and area/closets
17 Disinfect vending machines
18 Disinfect guest corridors
19 Disinfect housekeeping carts
20 Disinfect linen closet
21 Disinfect linen carts
22 Disinfect guest room clothes racks
23 Disinfect guest room furniture
24 Disinfect guest room Towel Racks, Soap Dishes, and Tissue Holder
25 Additional attention is given to surfaces that are directly touched by guests:
   • Door handles, deadbolts, night latch
   • Desk, chair, alarm clock
   • Dresser and table drawer handles
   • TV Remote
   • Light and thermostat controls
   • Curtain wands
   • Telephone and guest services directory
   • Bathroom surfaces, toilets
   • Appliances, silverware, glassware